Instructions for Dentrix Ascend Integration

Step 1 – Download the DentCapture Software

- Use this link to begin the download: DentCapture
- Once you install the software, right click on the DentCapture icon in the lower right corner of your screen or click on the caret symbol to expand the system tray.
- A menu will display. Click Dentrix Ascend.



Step 2 – Plug in the intraoral Camera

Make sure that you plug the USB connector into a powered USB port. The camera light should flash when the device is plugged in. If there is no light, try using a different USB port.

Step 3 – Windows Recognizes the Camera

Once the Intraoral camera is plugged in, you should see a small alert on the bottom saying that New Hardware **USB Video Device** was recognized.

Step 4 – Configure Dentrix Ascend

Select a patient. Click Imaging > Acquire Images > Standard.

Select **2D Oral/Facial Photos**. Select **Generic Intraoral Camera**. Click **Proceed with Acquisition** at the bottom.

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If camera access is blocked, click the view site information icon beside the website address. Click Site Settings.



In the camera permission, select ALLOW.

3.9 MB · 15 cookies	Delete data
Permissions	Reset permissions
Location	Ask (default)
Camera	Allow

Reload/ refresh webpage to accept changes.

Usage

Step 5 – Start using your intraoral camera!

Having issues? Call our support to schedule an appointment! 1-877-5093180.